



George Hakopiants <george.hakopiants@lacity.org>

Street lights are out on Edgemont

10 messages

Priva Privacy <Priv Privacy Privacy >

To: George Hakopiants <george.hakopiants@lacity.org>

Mon, Jan 27, 2020 at 10:20 AM

Hi George,

Happy Monday, all of the streetlights on Edgemont between Hollywood and Sunset are out. My friend and I have been reporting it to 311 repeatedly and nothing has happened; she finally spoke to a representative who told her it could take up to 20 days to fix. I don't have to tell you how unacceptable this is; it is extremely frustrating that this isn't being taken more seriously due to the homeless issue we have here, and how dangerous it is to walk around in broad daylight let alone complete darkness. Is there something you can do to expedite this issue?

Thank you,

Priva

George Hakopiants <george.hakopiants@lacity.org>

To: Priva Privacy <Priv Privacy Privacy >

Mon, Jan 27, 2020 at 12:05 PM

Hi Priva,

Thanks for reporting this.

I will flag this with the Bureau of Street Lighting for an emergency repair.

Best,
George

[Quoted text hidden]



George Hakopiants

Field Deputy: East Hollywood
Office of Councilmember Mitch O'Farrell, Council District 13
1722 Sunset Blvd. Los Angeles, CA 90026
Phone (213) 207-3023 | Fax (213) 207-3031 | www.cd13.lacity.org

George Hakopiants <george.hakopiants@lacity.org>

To: Johnny Gonzalez <johnny.gonzalez@lacity.org>, James Masud <james.masud@lacity.org>

Mon, Jan 27, 2020 at 12:08 PM

Hi James and Johnny!

Happy Monday!

I was wondering if you can help us out with expediting this request. Due to some of the issues in this area, we cannot afford to let these lights go unrepaired for very long.

SR is 1-1541206291

Can you please let me know once they've been fixed?

Thanks in advance.

Best,
George

[Quoted text hidden]

[Quoted text hidden]

James Masud <james.masud@lacity.org>

Mon, Jan 27, 2020 at 4:12 PM

To: George Hakopiants <george.hakopiants@lacity.org>

Cc: Johnny Gonzalez <johnny.gonzalez@lacity.org>, Jose Jaramillo <JOE.JARAMILLO@lacity.org>

Hello George,

This has been assigned and we will follow up.

Take care,

[Quoted text hidden]

--

James Masud

Division Manager, Field Operations

P/W Bureau of Street Lighting

Office: 323-644-6219

<http://bsl.lacity.org>

George Hakopiants <george.hakopiants@lacity.org>

Mon, Jan 27, 2020 at 4:19 PM

To: James Masud <james.masud@lacity.org>

Cc: Johnny Gonzalez <johnny.gonzalez@lacity.org>, Jose Jaramillo <JOE.JARAMILLO@lacity.org>

Thank you so much!

[Quoted text hidden]

James Masud <james.masud@lacity.org>

Tue, Jan 28, 2020 at 9:31 AM

To: George Hakopiants <george.hakopiants@lacity.org>

Cc: Johnny Gonzalez <johnny.gonzalez@lacity.org>, Jose Jaramillo <JOE.JARAMILLO@lacity.org>

Good morning George,

Our underground conduit was damaged by a contractor. Because of this the wires were severed and this is why the lights are out. The supervisor for this area will have it repaired and it will hopefully be done before the end of the week.

[Quoted text hidden]

George Hakopiants <george.hakopiants@lacity.org>

Tue, Jan 28, 2020 at 10:08 AM

To: James Masud <james.masud@lacity.org>

Cc: Johnny Gonzalez <johnny.gonzalez@lacity.org>, Jose Jaramillo <JOE.JARAMILLO@lacity.org>

Thank you, James.

I appreciate your assistance and swift response to this matter.

Best,
George

[Quoted text hidden]

George Hakopiants <george.hakopiants@lacity.org>

Tue, Jan 28, 2020 at 10:11 AM

To: Priva [Privacy] <Priv [Privacy Privacy]>

Hi [Priva],

I have heard back from the Bureau of Street Lighting.

They performed an on-site inspection to assess the damage yesterday.

It turns out that several wires were severed, and the department will need until the end of this week to fix. I will keep following up with them to expedite the process as much as possible, and hopefully, everything will be back online shortly.

Thanks again for reporting this.

Best,
George

On Mon, Jan 27, 2020 at 10:20 AM [REDACTED] Privacy <[REDACTED]> wrote:
[Quoted text hidden]

[Quoted text hidden]

George Hakopiants <george.hakopiants@lacity.org>
To: [REDACTED] Privacy <[REDACTED]>

Thu, Jan 30, 2020 at 11:51 AM

Hi [REDACTED]:

I received word from the Department that all the lights have been repaired.

Your other request is being processed and will be addressed shortly.

Thanks for bringing this issue to my attention; please let me know if there's anything else I can assist with.

Best,
George

On Mon, Jan 27, 2020 at 10:20 AM [REDACTED] Privacy <[REDACTED]> wrote:
[Quoted text hidden]

[Quoted text hidden]

[REDACTED] Privacy <[REDACTED]>
To: George Hakopiants <george.hakopiants@lacity.org>

Thu, Jan 30, 2020 at 11:53 AM

Thank you so much for following up, George! I appreciate all that you do.

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[REDACTED] Privacy

Redaction Log

| Reason | Page (# of occurrences) | Description |
|---------|-------------------------|---------------------|
| Privacy | 1 (12) | Private information |
| | 2 (6) | |
| | 3 (23) | |